



JANATA SHIKSHAN PRASARAK MANDAL'S  
**MARUTRAOJI GHULE PATIL ART'S, COMMERCE AND SCIENCE COLLEGE,**  
Dist-Ahmednagar, Pin- 414111 (Maharashtra)



## AQAR DOCUMENT

2023-2024

### CRITERION - II- Teaching, Learning and Evaluation.

#### **K.I's-** 2.7 Student Satisfaction Survey

**Details** 2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design its own questionnaire) (results and details need to be provided as a weblink)



**Bahujan Hitay , Bahujan Sukhay!**  
**Janata Shikshan Prasarak Mandal's**  
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Online College Code No-C02430      ID No.PU/AN/ACS/111/2009      College Code No.893,      Pun.Code-CAAA017120

MGP/IQAC/2024-2025/33


DATE 05/12/2024

### DECLARATION

This is to Declare that the Information, Reports and True Copy of the supporting document, Numerical Data etc. Submitted /Presented in this file is verified by Internal Quality Assurance Cell (IQAC) and It is correct as per records. The declaration is for the purpose of NAAC accreditation of HEI for 1<sup>st</sup> AQAR of Academic year 2023-2024.

Date : 05/12/2024

Place : A.Nagar.

  
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 IQAC Co-Ordinator  
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 College Code-893

2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design its own questionnaire) (results and details need to be provided as a weblink)

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## Objectives of the Student Satisfaction Survey

- ❖ To Provide Student with the Opportunity to comment on the quality of their learning experiences in terms of various teaching aspects.
- ❖ To assess the various assessment process for their teaching evaluation.
- ❖ To provide feedback to teacher in order to improve delivery and/ or content of the curriculum.
- ❖ To enhance and enrich the overall learning experience of students.

## Sample of Student Satisfaction Survey (SSS) Form



### Janata Shikshan Prasarak Mandal's, MARUTRAOJI GHULE PATIL ARTS, COMMERCE AND SCIENCE COLLEGE, Nagapur, Ahmednagar

Student Satisfaction Survey for NAAC 2023-2024

Dear Student

This form has been designed to seek feedback from Student about college Teaching and Learning Process for the NAAC evaluation for AY 2023-2024.

mudassarshaikh333@gmail.com [Switch account](#)



\* Indicates required question

Email \*

Your email

Enter Your Full Name \*

Faculty \*

Choose

Class \*

- First Year (FY)
- Second Year (SY)
- Third Year (TY)

1. How much of the syllabus was covered in the class? \*

कक्षा में कितने पाठ्यक्रम (सिलेबस) कवर किया गया था।

- 85 to 100%
- 70 to 84%
- 55 to 69%
- 30 to 54%
- Below 30%

2. How well did the teachers prepare for the classes? \*

कक्षाओं के लिए शिक्षक कितनी अच्छी तरह से तैयारी करते हैं ?

- Thoroughly (सांगोपांग / सर्वथा)
- Satisfactorily (सांतोषजनक)
- Poorly (बहुत खराब)
- Indifferently (उदासीनता से)
- Won't teach at all (बिलकुल सिखाया नहीं)

3. How well were the teachers able to communicate? \*

शिक्षक संवाद करने में कितने सक्षम हैं?

- Always effective (हमेशा प्रभावात्मक)
- Sometimes effective (कभी - कभी प्रभावात्मक)
- Just satisfactorily (केवल सांतोषजनक)
- Generally ineffective (आम तौर पर अप्रभावी)
- Very poor communication (बहुत खराब)

4. In terms of teaching approach the teacher's can best be described as-- \*

शिक्षण दृष्टीकोण से शिक्षकों को सबसे अच्छा बताया जा सकता है- .

- Excellent (उत्कृष्ट)
- Very good (बहुत अच्छा)
- Good (उत्तम)
- Fair (निष्पक्ष)
- Poor (घटिया)

5. The internal evaluation process by the teachers describe as \*

शिक्षकों द्वारा आंतरिक मूल्यांकन प्रक्रिया बताया जा सकता है

- Always fair (हमेशा निष्पक्ष)
- Usually fair (आम तौर पर निष्पक्ष)
- Sometimes unfair (कभी-कभी अनुचित)
- Usually unfair (आम तौर पर अनुचित)
- Unfair (अनुचित)

6. Was your performance in assignments discussed with you? \*

क्या असाइनमेंट में आपके प्रदर्शन के बारे में आपसे चर्चा की गई?

- Every time (हर बार)
- Usually (आम तौर पर)
- Occasionally/Sometimes (कभी - न - कभी / कभी - कभी)
- Rarely (दुर्लभ)
- Never (कभी नहीं)

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. \*

क्या आपका संस्थान प्रशिक्षण (इंटरनशिप), छात्र विनिमय (एक्सचेंज), क्षेत्र की यात्रा (फील्ड विजिट) के अवसर में रुचि लेते हैं ?

- Regularly (नियमित)
- Often (अक्सर)
- Sometimes (कभी-कभी)
- Rarely (दुर्लभ)
- Never (कभी नहीं)

8. The teaching and mentoring process in your institute provides you cognitive, social and emotional social and emotional development \*

आपके संस्थान में शिक्षण और सलाह प्रक्रिया आपको सांज्ञानात्मक, सामाजिक और भावनात्मक सामाजिक और भावनात्मक विकास प्रदान करता है।

- 4-Significantly ( काफी महत्वपूर्ण)
- 3 - Very well (बहुत अच्छा)
- 2 - Moderately (मध्यम)
- 1 - Marginally (मामूली)
- 0- Not at all (बिलकुल नहीं)

9. The institution provides multiple opportunities to learn and grow. \*

संस्थान सीखने और बढ़ने के लिए विभिन्न अवसर प्रदान करता है ?

- 4 - Strongly agree (दृढ़तापूर्वक सहमत)
- 3 - Agree (सहमत)
- 2 - Neutral (तटस्थ)
- 1 - Disagree (असहमत)



10. Teachers inform you about your expected competencies, course outcomes and programme outcomes. \*

शिक्षकों ने आपको अपेक्षित दक्षताओं, पाठ्यक्रम के परिणामों और कार्यक्रम के परिणामों के बारे में सूचित किया है?

- 4 – Every time ( हमेशा )
- 3 – Usually (आमतौर पर)
- 2– Occasionally/Sometimes(कभी न कभी / कभी कभी)
- 1 – Rarely (बहुत कम)
- 0– Never (कभी नहीं)

11. The evaluation process is fair and unbiased. \*

मूल्यांकन प्रक्रिया निष्पक्ष एवं निष्पक्ष है।

- Strongly Agree (दृढ़तापूर्वक सहमत )
- Agree (सहमत)
- Not Sure (निश्चित नहीं)
- Disagree (असहमत)

12. The teachers guide the student for overall personality development of the students. \*

छात्रों के समग्र व्यक्तित्व विकास के लिए शिक्षक छात्रों का मार्गदर्शन करते हैं।

- Strongly Agree (दृढ़तापूर्वक सहमत )
- Agree (सहमत)
- Not Sure (निश्चित नहीं)
- Disagree (असहमत)



13. The curriculum is designed so as to enhance our employability. \*

पाठ्यक्रम को हमारी रोजगार क्षमता को बढ़ाने के लिए डिज़ाइन किया गया है।

- Strongly Agree (दृढ़तापूर्वक सहमत)
- Agree (सहमत)
- Not Sure (निश्चित नहीं)
- Disagree (असहमत)

14. The courses studied by teachers are relevant and the contents are revised at reasonable intervals. \*

शिक्षकों द्वारा अध्ययन किए गए पाठ्यक्रम प्रासंगिक हैं और सामग्री को उचित अंतराल पर संशोधित किया जाता है।

- Strongly Agree (दृढ़तापूर्वक सहमत)
- Agree (सहमत)
- Not Sure (निश्चित नहीं)
- Disagree (असहमत)

15. The courses studied by teachers have enhanced my knowledge as well as my skills and my capabilities. \*

शिक्षकों द्वारा पढ़े गए पाठ्यक्रमों ने मेरे ज्ञान के साथ-साथ मेरे कौशल और मेरी क्षमताओं को भी बढ़ाया है।

- Strongly Agree (दृढ़तापूर्वक सहमत)
- Agree (सहमत)
- Not Sure (निश्चित नहीं)
- Disagree (असहमत)

Submit

Page 1 of 1

Clear form

## Student Satisfaction Survey Collected

Stake Holder	Year	No. of Feedback Collected	Feedback Analysis (tick ✓ wherever applicable)		Action Taken (tick ✓ wherever applicable)	
			Yes	No	Yes	No
Student	2023-2024	100	✓	-	✓	-

Questions Responses **100** Settings

100 responses [Link to Sheets](#)

Accepting responses

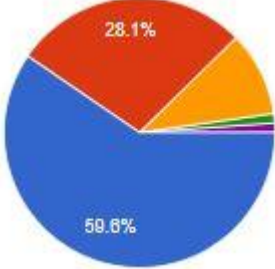
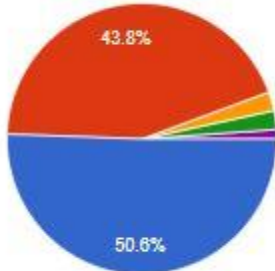
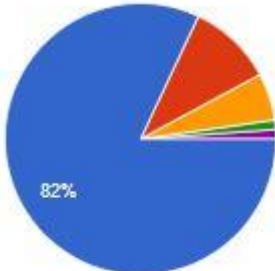
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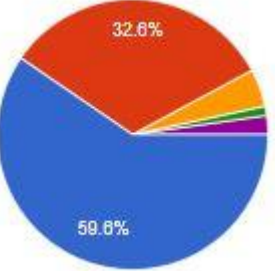
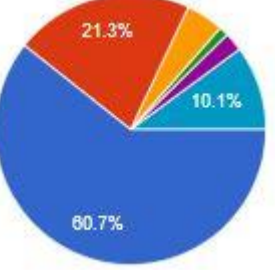
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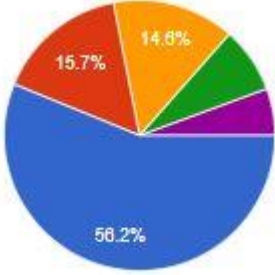
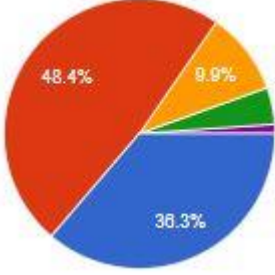
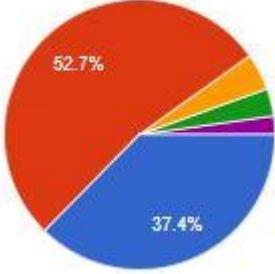
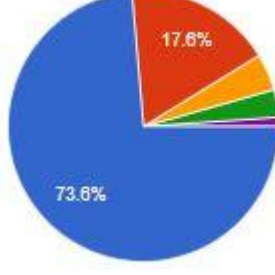
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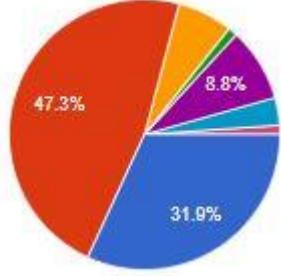
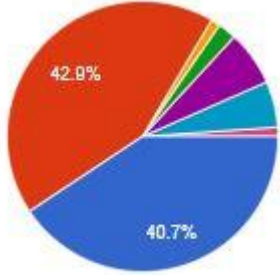
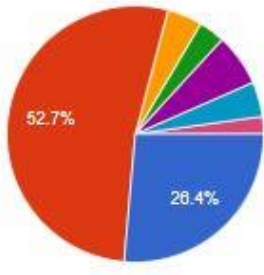
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- kashidrohan55@gmail.com
- kalesuraj879@gmail.com
- amrutabhor46561@gmail.com
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- gauravdagale4@gmail.com
- vaibhavjejurkar9@gmail.com
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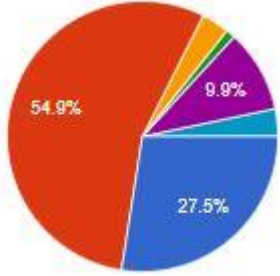
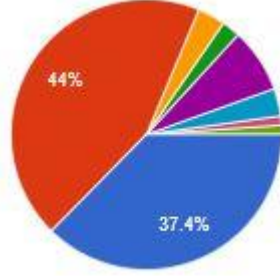
## Student Satisfaction Survey Analysis

Sr. No.	Question	Response Analysis
1	How much of the syllabus was covered in the class? कक्षा में कितने पाठ्यक्रम (सिलेबस ) कवर किया गया था?	 <ul style="list-style-type: none"> <li>● 85 to 100%</li> <li>● 70 to 84%</li> <li>● 55 to 69%</li> <li>● 30 to 54%</li> <li>● Below 30%</li> </ul>
2	How well did the teachers prepare for the classes? कक्षाओं के लिए शिक्षक कितनी अच्छी तरह से तैयारी करते हैं ?	 <ul style="list-style-type: none"> <li>● Thoroughly (सांगोपाग / सर्वथा)</li> <li>● Satisfactorily (संतोषजनक)</li> <li>● Poorly (बहुत खराब)</li> <li>● Indifferently (उदासीनता से)</li> <li>● Won't teach at all (बिलकुल सिखाया नहीं)</li> </ul>
3	How well were the teachers able to communicate? शिक्षक संवाद करने में कितने सक्षम हैं?	 <ul style="list-style-type: none"> <li>● Always effective (हमेशा प्रभावात्मक)</li> <li>● Sometimes effective (कभी - कभी प्रभावात्मक)</li> <li>● Just satisfactorily (केवल संतोषजनक)</li> <li>● Generally ineffective (आम तौर पर अप्रभावी)</li> <li>● Very poor communication (बहुत खराब)</li> </ul>

4	<p>In terms of teaching approach the teachers can best be described as- शिक्षण दृष्टीकोण से शिक्षकों को सबसे अच्छा बताया जा सकता है.</p>	 <ul style="list-style-type: none"> <li>● Excellent (उत्कृष्ट)</li> <li>● Very good (बहुत अच्छा)</li> <li>● Good (उत्तम)</li> <li>● Fair (नियक्ष)</li> <li>● Poor (घटिया)</li> </ul>
5	<p>The internal evaluation process by the teachers describe as शिक्षकों द्वारा आंतरिक मूल्यांकन प्रक्रिया बताया जा सकता है</p>	 <ul style="list-style-type: none"> <li>● Always fair (हमेशा नियक्ष)</li> <li>● Usually fair (आम तौर पर नियक्ष)</li> <li>● Sometimes unfair (कभी-कभी अनुचित)</li> <li>● Usually unfair (आम तौर पर अनुचित)</li> <li>● Unfair (अनुचित)</li> </ul>
6	<p>Was your performance in assignments discussed with you? क्या असाइनमेंट में आपके प्रदर्शन के बारे में आपसे चर्चा की गई?</p>	 <ul style="list-style-type: none"> <li>● Every time (हर बार)</li> <li>● Usually (आम तौर पर)</li> <li>● Occasionally/Sometimes (कभी - न - कभी / कभी - कभी)</li> <li>● Rarely (दुर्लभ)</li> <li>● Never (कभी नहीं)</li> <li>● Every time (हर बार)</li> </ul>

7	<p>The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.</p> <p>क्या आपका संस्थान प्रशिक्षण (इंटरनशिप), छात्र विनिमय (एक्सचेंज), क्षेत्र की यात्रा (फील्ड विजिट) के अवसर में रुचि लेते हैं ?</p>	 <ul style="list-style-type: none"> <li>● Regularly (नियमित)</li> <li>● Often (अक्सर)</li> <li>● Sometimes (कभी-कभी)</li> <li>● Rarely (दुर्लभ)</li> <li>● Never (कभी नहीं)</li> </ul>
8	<p>The teaching and mentoring process in your institute provides you cognitive, social and emotional social and emotional development.</p> <p>आपके सांस्थान में शिक्षण और सलाह प्रक्रिया आपको सांज्ञानात्मक, सामाष्टजक और भावानात्मक सामाजिक और भावनात्मक विकास प्रधान करता है ।</p>	 <ul style="list-style-type: none"> <li>● 4-Significantly ( काफी महत्वपूर्ण )</li> <li>● 3 - Very well (बहुत अच्छा)</li> <li>● 2 - Moderately (सध्म)</li> <li>● 1 - Marginally (मामूली)</li> <li>● 0- Not at all (बिलकुल नहीं)</li> </ul>
9	<p>The institution provides multiple opportunities to learn and grow.</p> <p>संस्थान सीखने और बढ़ने के लिए विभिन्न अवसर प्रदान करता है.</p>	 <ul style="list-style-type: none"> <li>● 4 - Strongly agree (दढ़तापूर्वक सहमत)</li> <li>● 3 - Agree (सहमत)</li> <li>● 2 - Neutral (तटस्थ)</li> <li>● 1 - Disagree (असहमत)</li> <li>● 0- Strongly disagree ( दढ़तापूर्वक असहमत)</li> </ul>
10	<p>Teachers inform you about your expected competencies, course outcomes and programme outcomes.</p> <p>शिक्षकों ने आपको अपेक्षित दक्षताओं, पाठ्यक्रम के परिणामों और कार्यक्रम के परिणामों के बारे में सूचित किया है.</p>	

		<ul style="list-style-type: none"> <li>● 4 – Every time ( हमेशा )</li> <li>● 3 – Usually ( आमतौर पर )</li> <li>● 2 – Occasionally/Sometimes ( कभी न कभी / कभी कभी )</li> <li>● 1 – Rarely ( बहुत कम )</li> <li>● 0 – Never ( कभी नहीं )</li> </ul>
11	<p>The evaluation process is fair and unbiased.</p> <p>मूल्यांकन प्रक्रिया निष्पक्ष एवं निष्पक्ष है।</p>	 <ul style="list-style-type: none"> <li>● Strongly Agree ( दृढ़तापूर्वक सहमत )</li> <li>● Agree ( सहमत )</li> <li>● Not Sure ( निश्चित नहीं )</li> <li>● Disagree ( असहमत )</li> <li>● Strongly Agree</li> <li>● Agree</li> <li>● Not Sure</li> </ul>
12	<p>The teacher's guide the student for overall personality development of the students.</p> <p>छात्रों के समग्र व्यक्तित्व विकास के लिए शिक्षक छात्रों का मार्गदर्शन करते हैं।</p>	 <ul style="list-style-type: none"> <li>● Strongly Agree ( दृढ़तापूर्वक सहमत )</li> <li>● Agree ( सहमत )</li> <li>● Not Sure ( निश्चित नहीं )</li> <li>● Disagree ( असहमत )</li> <li>● Strongly Agree</li> <li>● Agree</li> <li>● Not Sure</li> </ul>
13	<p>The curriculum is designed so as to enhance our employability.</p> <p>पाठ्यक्रम को हमारी रोजगार क्षमता को बढ़ाने के लिए डिज़ाइन किया गया है।</p>	 <ul style="list-style-type: none"> <li>● Strongly Agree ( दृढ़तापूर्वक सहमत )</li> <li>● Agree ( सहमत )</li> <li>● Not Sure ( निश्चित नहीं )</li> <li>● Disagree ( असहमत )</li> <li>● Strongly Agree</li> <li>● Agree</li> <li>● Not Sure</li> </ul>

14	<p>The courses studied by teachers are relevant and the contents are revised at reasonable intervals.</p> <p>शिक्षकों द्वारा अध्ययन किए गए पाठ्यक्रम प्रासंगिक हैं और सामग्री को उचित अंतराल पर संशोधित किया जाता है।</p>	 <ul style="list-style-type: none"> <li>● Strongly Agree (दृढ़तापूर्वक सहमत)</li> <li>● Agree (सहमत)</li> <li>● Not Sure (निश्चित नहीं)</li> <li>● Disagree (असहमत)</li> <li>● Strongly Agree</li> <li>● Agree</li> </ul>
15	<p>The courses studied by teachers have enhanced my knowledge as well as my skills and my capabilities.</p> <p>शिक्षकों द्वारा पढ़े गए पाठ्यक्रमों ने मेरे ज्ञान के साथ-साथ मेरे कौशल और मेरी क्षमताओं को भी बढ़ाया है।</p>	 <ul style="list-style-type: none"> <li>● Strongly Agree (दृढ़तापूर्वक सहमत)</li> <li>● Agree (सहमत)</li> <li>● Not Sure (निश्चित नहीं)</li> <li>● Disagree (असहमत)</li> <li>● Strongly Agree</li> <li>● Agree</li> <li>● Disagree</li> <li>● Not Sure</li> </ul>





Bahujan Hitay | Bahujan Sukhay

Janta Shikshan Prasarak Mandal's

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ID No.PU/AN/ACS/111/2009 College Code No.893, Pun.Code-CAAA017120 Principal-Dr. A.K.Pandarkar (M.Sc.,Ph.D.)

## Action Taken Report (ATR) on Student Satisfactory Survey (SSS)

The college was collected **100** response of Student Satisfactory Survey (SSS) from the Arts, Commerce, Science and Computer Science students with the help of Google Form with 15 questioners. This survey is being conducted using a QR code and the Google Form link sharing and its aim is to upgrade and strengthen the quality in higher education.

### The instruction given to fill the questionnaire:

Dear Student

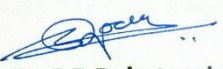
This form has been designed to seek feedback from Student about college Teaching and Learning Process for the NAAC evaluation for AY 2023-2024.

All questions are compulsory.


Each question has multiple options select appropriate option,

### Action Taken:

When we analysed the overall response data we teaching terms are satisfactory and the faculties are very much interested in teaching learning process. But some points need the improvement so we will trying to improve those points in future.

  
**Dr. S.B. Dahatonde**  
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